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- Town of Gravelbourg, Assiniboia Kinsmen,
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- Nutrien Ag Solutions, Marcel's Repair
- Centre, Nelson GM, Southland Co-op,
- Toto & Co. Iron Works and Gravelbourg RM



**NAVETTE  
GRAVELBOURG CARES  
SHUTTLE**

**Did You Know:**

- Our suggested fares do not cover our costs for most of our runs! The fact is, we want to keep fares low. We want to remain an affordable, non-profit community service. But that means the Gravelbourg Cares Shuttle will always need help to make ends meet. We are grateful to the Town of Gravelbourg and the many businesses and citizens making on-going contributions to our service. And we couldn't succeed without our many volunteer drivers and dispatchers. But we will do better yet if you as an area resident or Shuttle user also make a contribution. As a federally-registered charity, we will gladly issue receipts for any donation you can afford to make. **Call or write us to find out how you can help.**



**Our MISSION**

Gravelbourg Cares is a non-profit, customer focused, non-emergency, wellness shuttle service providing punctual, courteous round trip transportation for persons of all ages requiring medical services not available in our home community.



*Mailing Address:*

**PO Box 1043**

**Gravelbourg Sask.**

**S0H 1X0**

*e-transfer Address:*

**gravelbourgshuttle@gmail.com**



**GRAVELBOURG CARES**

**Wellness Shuttle Service**

**306-650-7333**

**LEAVE THE DRIVING TO US**



## WHAT IS “GRAVELBOURG CARES” SERVICE?

It is a scheduled shuttle service operated by volunteers for people in our community needing to travel out of town for medical/wellness appointments.

## SHUTTLE DESTINATIONS AND DONATIONS:

Our medical/wellness destinations are Moose Jaw, Regina, Swift Current, Assiniboia and LaFleche.

Due to the ongoing fluctuations in fuel charges we ask that you contact Gravelbourg Cares dispatch at 306-650-7333 for the current suggested donation to these destinations.

## BOOKING, CONFIRMING & CANCELLING

Call (306) 650-7333. If no answer, wait for the answering machine. Leave your name, number and message. Dispatch will return your call no later than the following AM to confirm your shuttle ride, time, date, and place of your medical appointment. If you must cancel your ride after booking, please call dispatch to cancel as seating is limited. When contacting your clinic, hospital or doctor try scheduling late morning or early afternoon appointments. That would make shuttle transportation more efficient for everyone.

## GRAVELBOURG AND OUT- OF -TOWN PASSENGERS

Gravelbourg passengers will be picked up from and returned to their homes. Out-of-town passengers will be picked up and returned to HB Junction, corner of 1st Ave. and Hwy. 58. Assiniboia passengers will be picked up and returned to the Junction of Hwys 2 and 43 to meet with the Assiniboia Connector courtesy of The Masonic Lodge and Nelson GM.

## BOOKING -TRAVELLING AS A GROUP

You will be riding as a group. As a result, return times may vary and are dependant on the last appointment scheduled. We have contacted many of the hospitals and clinics to advise of our service. When booking your medical appointment, please advise your clinic or physician that you are travelling as a group on the Gravelbourg Cares Shuttle Service.

Passengers will be picked up and dropped off at the hospital and clinic entrances.

## KEEP IN TOUCH WITH YOUR DRIVER

*The driver will provide you with a cell number to call when you are ready to return to the shuttle. If your doctor's appointment is delayed, call the driver immediately to advise.*

## ELIGIBILITY

- \* Non-emergency passengers only.
- \* You are travelling for wellness needs to access health services not available in your home community.
- \* You don't need medical attention while travelling.
- \* Passengers must be over the age of 18 unless accompanied by a parent or legal guardian.



## TRAVELLING WITH A COMPANION

A companion may accompany you on the trip to assist you while travelling. The companion must be capable of helping you to and from the Shuttle, in and out of your seat and to and from your walker or wheelchair if required. Companions travelling to assist may ride for half of the suggested minimum donation.

A companion must be over 18 years of age. Patients have priority over companions unless companions are deemed to be medically required by a note from your physician.

## WHAT YOU NEED TO KNOW.

- \*The shuttle is non-smoking.
- \*There are no bathroom facilities on board.
- \*The driver reserves the right to refuse service to those under the influence of drugs or alcohol, and to those who exhibit bad or threatening behaviour.
- \*All passengers must contact the driver if delays are inevitable. Gravelbourg Cares is not responsible for passengers who miss the bus due to lateness and have not contacted the driver.
- \*Space is available in the shuttle for walkers and folding wheelchairs. Please note, there is no wheelchair lift.
- \*Drivers reserve the right to cancel trips if weather conditions warrant.
- \*Gravelbourg Cares is not responsible for appointments missed due to cancelled trips.
- \*Passengers must wear seatbelts at all times.
- \*Parents of children under 4 years of age must provide an appropriate car seat.
- \*It is recommended that children age 4-9 years or under 4'9" travel in a booster seat.
- \*Shopping is permitted, however, only one shopping bag or one small carry-on per person as space is limited.
- \*Our drivers are volunteers who are properly licensed and have many years of driving experience.